

FREQUENTLY ASKED QUESTIONS

1. Eligibility:

- Q1.1 I passed my XIIth board exam before 2013 but my date of birth is within eligible range. Am I eligible for admission?
- Q1.2 I did not have one subject among Physics, Chemistry, Mathematics and Biology in my XIIth board exam. Am I eligible?
- Q1.3 I have a gap of more than two years between my Xth and XIIth board exams? Am I eligible?

2. Registration:

- Q2.1 Is it absolutely necessary to register with an email-id if one opts for online application?
- Q2.2 I have forgotten my password that I had given during registration. What should I do?
- Q2.3 I am waiting for my **password** after Registration. When/How shall I receive?

3. Online Application Page 1 – Personal information & Academic records:

- Q3.1 I am not ready with my scanned photograph and signature. What should I do?
- Q3.2 How should I convert my CGPA to percentage?

4. Online Application Page 2 – Payment details:

- Q4.1 I have already paid my application fee. But I cannot proceed to page 3. What should I do?
- Q4.2 Where from would I get the SB Collect reference number?
- Q4.3 Is there any way to reprint the SB Collect receipt?
- Q4.4 Wrong DU number entered in form (8-digit app. number OR unsuccessful payment DU entered) and submitted – cannot change it. How to put correct DU number?

5. Online Application Page 3 – Image upload:

- Q5.1 After upload photo and/or signature looks too small to be identified. Is it accepted?
- Q5.2 Wrong pictures uploaded. What to do?
- Q5.3 I can't choose my photo as the file browser window does not appear when I click 'Select Photo'. How to complete upload process?

6. Summary page:

- Q6.1 Do I need to send the hard copies of the application summary and DD to NEST office?

Answers

Q1.1 I passed my XIIth board exam before 2013 but my date of birth is within eligible range. Am I eligible for admission?

Ans: YOU ARE NOT, UNFORTUNATELY. You need to satisfy all three criteria of eligibility. Please refer to the 'Eligibility' tab at <http://www.nestexam.in/>.

Q1.2 I did not have one subject among Physics, Chemistry, Mathematics and Biology in my XIIth board exam. Am I eligible?

Ans: Yes, you are eligible. Candidates are permitted to attempt as many subject-sections as they wish. However, only the best three subject-scores along with the score in the general section will be counted for evaluation and merit list preparation. However, if selected you will have to study all 4 subjects (B,C,M,P) in the first year only.

Q1.3 I have a gap of more than two years between my Xth and XIIth board exams? Am I eligible?

Ans: Yes, you are eligible. Only XIIth passing year should be in 2013/ 2014/ 2015.

Q2.1 Is it absolutely necessary to register with an email id if one opts for online application?

Ans: YES. The email containing link to confirm your email-ID will only be sent to the registered email id. You should therefore use your personal email-id.

Q2.2 I have forgotten my password that I had given during registration. What should I do?

Ans: You can retrieve your password using the 'Oops! I forgot my password' link provided on the login page. This password can be retrieved maximum twice.

Q2.3 I am waiting for my password after Registration. When/How shall I receive?

Ans: Why are you waiting for the password when YOU had provided it during registration? Login in window **2** (sign-in) after clicking the confirmation link in your email.

Q3.1 I am not ready with my scanned photograph and signature. What should I do?

Ans: NOT A PROBLEM. You may upload the photo and the signature at the very last stage. However, they are mandatory for completion of the application process.

Q3.2 How should I convert my CGPA to percentage?

Ans: PLEASE FOLLOW YOUR BOARD'S GUIDELINE. Typically it is done by multiplying 9.5 to the overall CGPA.

Q4.1 I have already paid my application fee. But I cannot proceed to page 3. What should I do?

Ans: YOU NEED TO PROVIDE PAYMENT DETAILS ON PAGE 2. For example, you have chosen to pay online, the select mode of payment as 'Online' and provide all the mandatory details. Unless you select one of the options and provide all the corresponding details, you cannot save and proceed.

Q4.2 Where from would I get the SB Collect reference number?

Ans: YOU WILL GET IT AFTER YOUR PAYMENT IS MADE. The SB Collect reference number is available on the receipt that is generated after payment (looks like: DUxxxxxxx, 8 digits after DU).

Q4.3 Is there any way to reprint the SB Collect receipt?

Ans: YES. Please follow the steps 18 to 20 on the instruction page at:
[http://www.nestexam.in/docs/15/SB-Collect-\(HowTo\).pdf](http://www.nestexam.in/docs/15/SB-Collect-(HowTo).pdf)

Visit this link: <https://www.onlinesbi.com/prelogin/icollecthome.htm>

Select 'payment history' on the left after clicking 'proceed'.

After that provide required details to get the transaction receipt.

Q4.4 Wrong DU number entered in form (8-digit app. number OR unsuccessful payment DU entered) and submitted – cannot change it. How to put correct DU number?

Please make payment (from the link in Ans:4.3). After you get the DU number of successful payment write an email to nest@nestexam.in with your App.no, DU# and transaction date.

Q5.1 After upload, images look too small to be identified. Is it accepted?

Ans: NO. Please follow the instruction to crop the pictures and reupload by clicking the 'Select Photo' or 'Select Signature' button.

Q5.2 Wrong pictures uploaded. What to do?

Ans: Click 'Select Photo' again and choose correct file. Wrong picture should be replaced automatically.

Q5.3 I can't choose my photo as the file browser window does not appear when I click 'Select Photo'. How to complete upload process?

Ans: Please try with some advanced browsers like Chrome/Firefox. Your current browser is blocking this feature.

Q6.1 Do I need to send the hard copies of the application summary and DD to NEST office?

Ans: YES. That is mandatory if only you are paying by DD. Please take a printout of your application summary. Do write your name and application number on the back side of DD before sending them to us at:

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Those who have paid online, need not send anything to NEST office.